

Legal Services Commission: Statistical information pack for financial year 2010-2011

Contents and table definitions

CLS1 – Controlled work: Categories of law held under contract

This table shows the volume of civil contracts issued to supplier offices by category of law. Please note that this is not a measure of the total number of civil contracts which have been issued by the LSC, each contracted supplier may have more than one office and each office may hold a contract covering multiple categories of law. This year's data shows an increase in the number of contract/categories issued to "Not for Profit (NFP)" suppliers.

CLS2 - Controlled work: Matters started

This table shows the total number of matters started within the financial year for various civil legal aid schemes. This year's data shows a 13% decrease in volume from the previous year.

CLS3 - Controlled work: Average claim costs (not including telephone advice)

This table shows the average claim costs for claims submitted under the legal help and immigration schemes, excluding telephone advice. This year's data shows an increase in average claim costs.

CLS4 - Controlled work: Outcomes reported

This table contains an analysis of the outcomes reported and the benefits, as assessed by the provider, received by funded clients for the legal help and immigration schemes, including telephone advice. This year's data shows that the percentage of clients reported as receiving a benefit from legal aid stayed constant with the previous year at 89%.

CLS5 - Controlled work and licensed work summary

This table combines the legal help, immigration and civil representation completed and new work reported in other tables published within this document. Please note that even though personal injury was taken out of scope for licensed work several years ago the LSC continues to issue certificates as the nature of the matters involved in some applications meet the “Public interest” criteria.

CLS6 – Licensed work: Level of help authorised

This table shows the volume and level of help authorised for the civil representation legal aid scheme. This year’s data shows a 9% overall decrease in the help authorised compared to the previous year.

CLS7 – Licensed work: Total case cost in family work

This table shows the volume and total value of the civil representation family cases which have completed within this financial year. Please note that cases can take several years to complete and thus the expenditure shown does not represent the total in year spend for this scheme. This year’s data shows an increase in average costs of 7% over the previous year.

CLS8 – Licensed work: Total case cost in non-family work

This table shows the volume and total value of the civil representation non-family cases which have completed within this financial year. Please note that cases can take several years to complete and thus the expenditure shown does not represent the total in year spend for this scheme. This year’s data shows an increase in average costs of 31% over the previous year.

CLS9 – Licensed work: Total case costs at agreed rates

This table shows the volume and total value of the civil representation cases which have completed within this financial year where the costs of the case were met by the opponents and not by the Legal Services Commission. This year’s data shows an increase in average costs of 3% over the previous year.

CLS10 - licensed work: Outcomes on closed certificates

This table contains an analysis of the outcomes reported and the benefits received by funded clients for the civil representation scheme. This year’s data shows a 4% decrease in benefits received compared to the previous year.

CLS11 - licensed work: Exceptional funding

This table shows the volume and results of requests for exceptional funding for the Legal Services Commissions civil schemes. This year's data shows a 28% decrease in the number of applications received.

CDS1 – Crime Lower: Services provided to suspects who had not been charged

This table shows the case volume, total value and average cost of legal aid funding for the lower crime legal aid scheme for suspects who have not been charged. This year's data shows a 1% decrease in volume and a 3% decrease in average claim cost.

CDS2 – Crime Lower: Services provided to defendants who had been charged

This table shows the case volume, total value and average cost of legal aid funding for the lower crime legal aid scheme for suspects who have been charged. This year's data shows a 10% decrease in volume compared to the previous year.

CDS3 – Crime lower and higher: Application grant rates

This table shows the application grant rate of legal aid funding for cases heard at the magistrate and crown courts. As this is the first full year of means assessment at the crown court it is not possible to show a prior year comparison.

CDS4 – Crime higher: Legal aid schemes

This table shows the case volume, total value and average cost of legal aid funding for the higher crime legal aid scheme. This year's data shows that volumes have remained the same as the previous year while costs have decreased by 4%.

LSC1 – Representations

When we grant public funding to an individual, their opponents or other third parties may make representations against the grant or continuation of funding. Representations may be made concerning the legal merits of the case, the financial means of the applicant, or both. Table LSC1 gives detailed figures about our handling of representations during 2010/11.

Glossary of key terms

Some of the more technical terms used in the tables are explained below.

Act of assistance	An event which gives rise to a unique claim from a solicitor or not-for-profit service provider for giving advice, assistance or representation to one or more people.
Certificates	The document issued to the funded client by the Legal Services Commission when a successful application for public funding is made setting out what we will pay under the civil representation scheme.
Civil Representation	Representation by solicitors and barristers for civil cases, which could go to court.
CLAC	Community Legal Advice Centre.
Community Legal Service (CLS)	The LSC provides publicly funded civil legal and advice services as part of the CLS network.
Controlled Work	Work under the civil contract that covers the basic levels of legal advice and representation, including initial meetings and in family cases negotiations, and is referred to as Legal Help or as Family Help Lower. It also encompasses Help at Court and representation in front of Mental Health Review Tribunals and the Asylum and Immigration Tribunal. In Controlled Work an act of assistance is every instance in which a service provider gives legal help to a client, not including representation in court.
Criminal Defence Service (CDS)	The CDS is a LSC scheme under the Access to Justice Act 1999 that provides legal advice and representation for people facing criminal charges.
Higher Crime	Legal representation in the Crown Court and above.
Housing court duty scheme	A scheme which mirrors the magistrates court duty scheme, providing assistance and representation for eligible defendants in repossession proceedings.
Lower Crime	Work carried out by our providers at police stations and in the magistrates' courts.
Legal Help	Legal advice and assistance.
Licensed Work	Work under the civil contract that covers all Legal Representation (representation by solicitors and barristers for civil cases which could go to court) except work covered by Controlled Work or Very High Cost Cases, which are managed under separate contracts.
Matter starts	A matter refers to an instance of help given by a service provider to a legal aid client under Controlled Work, and does not cover representation at court.
Merits	Legal merits tests laid down by Parliament.
MoJ	The Ministry of Justice is the LSC's sponsoring government department.
NFP	Not For Profit Organisation - Providers largely charity or voluntary organisations rather than commercial for profit organisations.
Success rate	The success rate is the proportion of cases where the client received a benefit compared to all cases completed.

CLS1 – Controlled work: Categories of law held under contract

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Category of law	Current year by type of provider				Previous year by type of provider				% Change by type of provider			
	All Solicitors	NFP	Telephone advice service		All Solicitors	NFP	Telephone advice service		All Solicitors	NFP	Telephone advice service	
Family	2,420	2,398	18	4	2,434	2,414	16	4	(1%)	(1%)	13%	0%
Housing	546	318	220	8	501	326	165	10	9%	(2%)	33%	(20%)
Welfare benefits	382	91	285	6	428	124	297	7	(11%)	(27%)	(4%)	(14%)
Debt	381	98	276	7	404	129	267	8	(6%)	(24%)	3%	(13%)
Personal injury	125	125	-	-	386	386	-	-	(68%)	(68%)	0%	0%
Immigration	237	181	56	-	223	161	62	-	6%	12%	(10%)	0%
Mental health	216	210	6	-	210	207	3	-	3%	1%	100%	0%
Employment	226	130	88	8	190	103	78	9	19%	26%	13%	(11%)
Clinical negligence	298	298	-	-	218	218	-	-	37%	37%	0%	0%
Community care	150	105	45	-	100	71	29	-	50%	48%	55%	0%
Actions against the police etc.	86	86	-	-	57	57	-	-	51%	51%	0%	0%
Public law	120	103	17	-	45	45	-	-	167%	129%	0%	0%
Education	31	24	5	2	38	29	7	2	(18%)	(17%)	(29%)	0%
Consumer	48	38	10	-	33	31	2	-	45%	23%	400%	0%
Total non-family	2,846	1,807	1,008	31	2,833	1,887	910	36	0%	(4%)	11%	(14%)
Total	5,266	4,205	1,026	35	5,267	4,301	926	40	(0%)	(2%)	11%	(13%)

Please note that this table does not include the social welfare law (SWL) contracts held by community legal advice centres as these are issued under a different basis from other contracts

CLS2 - Controlled work: Matters started

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Category of law	Current year by type of provider					Previous year by type of provider					% by type of provider				
	All	Solicitors	NFPs	Telephone advice service	CLAC	All	Solicitors	NFPs	Telephone advice service	CLAC	All	Solicitors	NFPs	Telephone advice service	CLAC
Family	269,774	243,413	1,741	23,240	1,380	309,708	289,781	2,540	16,525	862	(13%)	(16%)	(31%)	41%	60%
Debt	127,834	13,438	72,654	36,406	5,336	146,735	20,516	88,199	35,395	2,625	(13%)	(34%)	(18%)	3%	103%
Welfare benefits	120,020	18,848	71,847	24,301	5,024	143,814	26,304	88,452	26,724	2,334	(17%)	(28%)	(19%)	(9%)	115%
Housing	117,044	42,300	45,244	24,578	4,922	140,575	56,715	52,647	28,328	2,885	(17%)	(25%)	(14%)	(13%)	71%
Immigration	83,453	52,685	30,768	-	-	98,643	56,394	42,249	-	-	(15%)	(7%)	(27%)	0%	0%
Mental health	34,243	34,052	191	-	-	38,177	37,919	258	-	-	(10%)	(10%)	(26%)	0%	0%
Employment	25,275	4,451	6,672	12,911	1,241	31,725	5,966	8,817	16,333	609	(20%)	(25%)	(24%)	(21%)	104%
Community care	6,226	4,207	1,408	-	611	8,794	6,857	1,914	-	223	(29%)	(37%)	(26%)	0%	174%
Education	4,665	858	446	3,361	-	5,335	1,208	587	3,540	-	(13%)	(29%)	(24%)	(5%)	0%
Clinical negligence	3,977	3,977	-	-	-	4,024	4,023	1	-	-	(1%)	(1%)	(100%)	0%	0%
Actions against the police etc.	3,621	3,619	2	-	-	4,905	4,900	5	-	-	(26%)	(26%)	(60%)	0%	0%
Miscellaneous	2,397	2,333	42	22	-	4,751	4,635	95	21	-	(50%)	(50%)	(56%)	5%	0%
Public law	1,501	1,473	28	-	-	2,218	2,201	17	-	-	(32%)	(33%)	65%	0%	0%
Consumer	1,218	1,104	113	-	1	2,776	2,567	209	-	-	(56%)	(57%)	(46%)	0%	0%
Personal injury	828	827	1	-	-	1,724	1,716	8	-	-	(52%)	(52%)	(88%)	0%	0%
Total non-family	532,302	184,172	229,416	101,579	17,135	634,196	231,721	283,458	110,341	8,676	(16%)	(21%)	(19%)	(8%)	97%
Total	802,076	427,585	231,157	124,819	18,515	943,904	521,502	285,998	126,866	9,538	(15%)	(18%)	(19%)	(2%)	94%

	Current year	Previous year	% Change
Housing court duty scheme	29,625	31,831	(7%)
Telephone triage	264,339	290,574	(9%)
Total including other schemes	1,096,040	1,266,309	(13%)

¹ This total corresponds to the acts of assistance achieved against the relevant corporate target

² Family mediation is normally included in licensed work, however it is reported here as it was included within the LSC's acts of assistance target

Additional acts of assistance included in corporate target

	Current year	Previous year	% Change
Family mediation ²	4,882	5,149	(5%)
Excluding immigration	(83,453)	(98,643)	(15%)
Acts of assistance corporate target ¹	1,017,469	1,172,815	(13%)

CLS3 - Controlled work: Average claim costs (not including telephone advice)

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Category of law	Current year			Previous year			% Change in average claim value
	Matters reported	Total claimed (£'000)	Average claim value	Matters reported	Total claimed (£'000)	Average claim value	
Family	232,664	58,758	£253	257,759	63,710	£247	2%
Welfare benefits	91,895	19,975	£217	109,566	22,356	£204	7%
Debt	91,549	21,461	£234	106,787	23,998	£225	4%
Housing	85,771	19,855	£231	102,757	22,654	£220	5%
Mental health	39,739	35,804	£901	38,067	33,674	£885	2%
Employment	11,327	4,235	£374	14,833	4,784	£323	16%
Community care	5,724	2,434	£425	7,325	2,832	£387	10%
Actions against the police etc.	3,955	1,632	£413	4,281	1,585	£370	11%
Clinical negligence	3,790	1,251	£330	3,360	987	£294	12%
Miscellaneous	2,418	318	£131	4,201	461	£110	20%
Consumer	1,707	330	£193	3,059	571	£187	3%
Public law	1,438	632	£439	1,670	614	£368	20%
Education	1,426	1,171	£822	1,781	1,244	£698	18%
Personal injury	1,335	423	£317	1,763	459	£260	22%
Total non-family/non-immigration	342,074	109,520	£320	399,450	116,220	£291	10%
Immigration: asylum	67,973	51,024	£751	71,627	55,322	£772	(3%)
Immigration: nationality and visit visas	53,502	23,661	£442	57,595	24,289	£422	5%
Total Immigration	121,475	74,685	£615	129,222	79,612	£616	(0%)
Total non-family	463,549	184,205	£397	528,672	195,831	£370	7%
Total	696,213	242,963	£349	786,431	259,541	£330	6%

CLS4 - Controlled work: Outcomes reported

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Category of law	Matters reported	% of matters						Previous year	
		Not concluded		Concluded matters by benefit for the client				Success rate	Change
		Proceeded under other CLS funding	Outcome not known or client ceased to give instructions	Financial A	Non-financial B	None C	Success rate (A+B)/(A+B+C)		
Family	258,578	23%	22%	13%	42%	0%	100%	100%	0%
Welfare benefits	115,433	0%	16%	40%	35%	9%	89%	88%	1%
Housing	109,235	6%	14%	27%	48%	5%	94%	93%	1%
Debt	127,078	0%	17%	31%	40%	4%	94%	94%	0%
Mental health	39,739	0%	4%	0%	57%	39%	59%	61%	(1%)
Employment	25,017	0%	18%	18%	59%	5%	94%	92%	2%
Community care	5,724	8%	18%	3%	63%	8%	90%	89%	0%
Miscellaneous	2,418	7%	24%	3%	48%	18%	75%	71%	4%
Actions against the police etc.	3,955	13%	31%	7%	40%	9%	84%	82%	2%
Clinical negligence	3,790	23%	29%	0%	43%	4%	91%	81%	10%
Consumer	1,707	6%	31%	19%	36%	8%	87%	88%	(2%)
Education	4,675	1%	9%	0%	82%	7%	92%	92%	0%
Personal injury	1,335	4%	22%	35%	28%	12%	84%	81%	3%
Public law	1,438	26%	14%	20%	31%	9%	85%	88%	(3%)
Total non-family/non-immigration	441,544	2%	15%	27%	44%	9%	89%	89%	0%
Immigration: asylum	67,973	1%	44%	0%	36%	18%	66%	61%	5%
Immigration: nationality and visit visas	53,502	1%	52%	0%	33%	14%	70%	70%	0%
Total Immigration	121,475	1%	48%	0%	34%	17%	67%	65%	3%
Total non-family	563,019	2%	22%	21%	42%	11%	86%	86%	(0%)
Total	821,597	9%	22%	19%	42%	7%	89%	89%	0%

CLS5 - Controlled work and licensed work summary

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Category of law	Controlled work		Licensed work			
	New matters started	Completed matters	Applications received	Certificates		Closed
				Granted ¹	% Applications granted	
Family	269,774	258,578	156,965	123,615	79%	109,304
Housing	117,044	109,235	14,407	10,796	75%	9,660
Welfare benefits	120,020	115,433	49	22	45%	47
Debt	127,834	127,078	722	345	48%	307
Immigration	83,453	121,475	2,951	2,463	83%	2,135
Mental health	34,243	39,739	639	463	72%	251
Employment	25,275	25,017	117	55	47%	62
Community care	6,226	5,724	1,009	834	83%	693
Education	4,665	4,675	197	139	71%	213
Miscellaneous	2,397	2,418	1,479	570	39%	836
Actions against the police etc.	3,621	3,955	1,645	1,021	62%	507
Clinical negligence	3,977	3,790	4,311	2,897	67%	1,979
Consumer	1,218	1,707	746	277	37%	379
Public law	1,501	1,438	2,240	1,357	61%	1,029
Personal injury	828	1,335	77	21	27%	457
Total non-family	532,302	563,019	30,589	21,260	70%	18,555
Total	802,076	821,597	187,554	144,875	77%	127,859
Total previous Year	943,904	908,416	199,950	159,715	80%	138,933

¹Granted number of applications does not include any family mediation work (4,882) as these have already been stated in the CLS2 report

CLS6 – Licensed work: Level of help authorised

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Category of law	Current Year			Previous year			% Change		
	Level of help authorised			Level of help authorised			Level of help authorised		
	Family / Investigative	Full	Total	Family / Investigative	Full	Total	Family / Investigative	Full	Total
Private law Children Act proceedings	45,575	3,832	49,407	47,212	9,523	56,735	(3%)	(60%)	(13%)
Special Children Act proceedings	-	40,982	40,982	-	38,477	38,477	0%	7%	7%
Domestic violence	236	15,595	15,831	193	18,458	18,651	22%	(16%)	(15%)
Financial provision	8,490	1,008	9,498	10,148	1,628	11,776	(16%)	(38%)	(19%)
Other public law Children Act proceedings	178	6,382	6,560	206	7,395	7,601	(14%)	(14%)	(14%)
Other family proceedings	112	1,151	1,263	144	1,147	1,291	(22%)	0%	(2%)
Combined family proceedings	53	21	74	88	32	120	(40%)	(34%)	(38%)
Help with Mediation	-	-	-	-	-	-	0%	0%	0%
Total family	54,644	68,971	123,615	57,991	76,660	134,651	(6%)	(10%)	(8%)
Housing	498	10,298	10,796	573	11,958	12,531	(13%)	(14%)	(14%)
Clinical negligence	2,816	81	2,897	3,288	158	3,446	(14%)	(49%)	(16%)
Immigration	48	2,415	2,463	33	2,958	2,991	45%	(18%)	(18%)
Public law	239	1,118	1,357	287	1,437	1,724	(17%)	(22%)	(21%)
Actions against the police etc.	537	484	1,021	522	467	989	3%	4%	3%
Community care	238	596	834	208	602	810	14%	(1%)	3%
Miscellaneous	114	456	570	160	680	840	(29%)	(33%)	(32%)
Consumer	88	189	277	140	334	474	(37%)	(43%)	(42%)
Debt	40	305	345	43	416	459	(7%)	(27%)	(25%)
Mental health	11	452	463	43	409	452	(74%)	11%	2%
Education	60	79	139	85	121	206	(29%)	(35%)	(33%)
Personal injury	3	18	21	10	10	20	(70%)	80%	5%
Welfare benefits	6	16	22	14	37	51	(57%)	(57%)	(57%)
Employment	9	46	55	23	48	71	(61%)	(4%)	(23%)
Total non-family	4,707	16,553	21,260	5,429	19,635	25,064	(13%)	(16%)	(15%)
Total	59,351	85,524	144,875	63,420	96,295	159,715	(6%)	(11%)	(9%)

CLS7 – Licensed work: Total case cost in family work

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Family proceedings	Volume	Solicitors' profit costs (£'000)	Disbursements (£'000)	Counsel's fees (£'000)	Total Cost (£'000)	Average cost	% Change in average cost from previous period	Average duration (months) ¹
Special Children Act	28,633	164,421	48,680	62,999	276,099	£9,643	(1%)	25
Other public law Children	6,473	20,736	4,626	10,712	36,074	£5,573	3%	20
Total public law	35,106	185,157	53,305	73,712	312,174	£8,892	1%	24
Children Act only	44,168	102,659	24,033	28,911	155,602	£3,523	7%	18
Children Act with financial provision	674	3,475	509	1,248	5,232	£7,763	4%	40
Children Act with domestic violence	879	4,747	1,056	1,668	7,471	£8,499	10%	28
Children Act with both of the above	87	663	128	300	1,091	£12,545	17%	51
Children Act with other family matters	1,394	4,576	1,133	1,510	7,220	£5,179	4%	22
Children Act with multiple other matters	92	672	150	293	1,115	£12,119	(15%)	52
Financial provision only	8,397	17,323	2,098	4,703	24,124	£2,873	6%	28
Financial provision with domestic violence	240	842	121	273	1,236	£5,152	(1%)	41
Financial provision with other family matters	70	343	47	118	507	£7,248	(6%)	50
Financial provision with multiple other matters	1,926	8,697	1,226	2,841	12,763	£6,627	12%	36
Domestic violence only	8,769	8,687	2,647	1,487	12,821	£1,462	5%	14
Domestic violence with other family matters	7,242	22,825	4,889	6,967	34,681	£4,789	8%	24
Combined family only	12	22	2	6	31	£2,601	14%	68
Other family matters only	329	528	124	258	910	£2,765	(17%)	37
Help with Mediation only	135	94	4	1	99	£732	22%	54
Total private law	74,414	176,154	38,166	50,584	264,904	£3,560	8%	20
Total family	109,520	361,311	91,472	124,296	577,078	£5,269	7%	22

¹ Average claim durations are measured up to the date of processing of the case's final bill

CLS8 – Licensed work: Total case cost in non-family work

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Non-family proceedings: Gross costs met from public funds	Volume	Solicitors' profit costs (£'000)	Disbursements (£'000)	Counsel's fees (£'000)	Total Cost (£'000)	Average cost	% Change in average cost from previous period	Average duration (months)¹
Housing only	9,201	14,744	1,808	8,575	25,126	£2,731	7%	18
Housing with other matters	27	63	13	58	133	£4,929	(70%)	41
Clinical negligence only	1,849	6,874	5,531	1,671	14,075	£7,612	7%	35
Clinical negligence with other matters not included above	1	0	0	0	0	£190	(93%)	146
Immigration and nationality only	1,837	2,646	392	2,173	5,211	£2,837	(7%)	22
Consumer/general contract only	352	1,888	258	1,116	3,262	£9,267	53%	54
Consumer/contract with other matters not included above	9	58	11	57	126	£14,043	91%	172
Public law only	919	2,217	338	1,962	4,517	£4,915	(20%)	21
Public law with other matters not included above	27	77	11	95	183	£6,767	8%	29
Personal injury only	402	13,042	5,114	2,483	20,638	£51,339	1,035%	175
Personal injury with other matters not included above	17	27	3	8	37	£2,203	(78%)	151
Actions against the police etc. only	459	1,195	396	873	2,465	£5,369	9%	36
Actions against the police etc. with other matters not included above	0	0	0	0	0	£0	N/a	0
Community care only	668	1,878	339	845	3,063	£4,585	26%	20
Debt only	298	547	64	420	1,031	£3,461	(12%)	28
Education only	202	453	156	269	878	£4,347	(26%)	30
Mental health only	249	1,682	331	743	2,757	£11,070	68%	22
Employment only	62	165	6	317	487	£7,861	46%	36
Welfare benefits only	47	49	5	72	126	£2,685	(61%)	41
Miscellaneous	821	2,727	546	2,297	5,570	£6,785	4%	84
Total costs met from public funds	17,447	50,332	15,322	24,033	89,687	£5,141	31%	29

¹ Average claim durations are measured up to the date of processing of the case's final bill

CLS9 – Licensed work: Total case costs at agreed rates

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LSC

FY 2010-2011

Non-family proceedings : Costs agreed with and met by opponents	Number	Solicitors' profit costs (£'000)	Disbursements (£'000)	Legal aid only costs (£'000)	Counsel's fees (£'000)	Total Cost (£'000)	Average cost from previous period	% Change in average cost from previous period	Average duration (months)¹
Housing only	1,351	6,962	1,028	614	1,661	10,265	£7,598	2%	26
Housing with other matters	10	130	5	12	64	211	£21,136	67%	29
Personal injury only	248	6,143	1,660	163	1,346	9,313	£37,551	31%	138
Personal injury with other matters not included above	1	11	3	0	17	31	£31,116	(83%)	40
Public law only	234	2,885	339	146	1,223	4,593	£19,626	(2%)	28
Clinical negligence only	1,656	55,590	18,312	615	11,639	86,156	£52,026	1%	61
Actions against the police etc. only	375	6,212	975	56	1,246	8,489	£22,637	22%	39
Immigration and nationality only	383	1,381	92	165	689	2,326	£6,074	(12%)	25
Consumer/general contract only	94	1,169	172	39	425	1,804	£19,194	1%	40
Debt only	34	188	11	29	68	296	£8,707	9%	22
Community care only	47	534	35	35	277	881	£18,745	17%	24
Education only	25	275	22	35	127	459	£18,348	84%	27
Mental health only	8	20	2	10	11	43	£5,359	(77%)	23
Welfare benefits only	5	22	1	3	23	49	£9,855	207%	37
Employment only	6	21	2	0	10	34	£5,620	(78%)	33
Miscellaneous	126	1,955	425	60	796	3,236	£25,679	(13%)	61
Total costs agreed and met by opponents	4,603	83,500	23,084	1,981	19,620	128,185	£27,848	3%	47

¹ Average claim durations are measured up to the date of processing of the case's final bill

Category of law	Stages reached and % with substantive benefits to client										
	proceedings issued		No final hearing		Final hearing or appeal		Total number in sample	% Substantive benefit to client	Previous year		
	Volume	% Benefit	Volume	% Benefit	Volume	% Benefit			Total number in sample	% Substantive benefit to client	% Change
Special Children Act proceedings	197	33%	4,638	49%	21,687	60%	26,522	58%	24,700	56%	5%
Other public law Children Act proceedings	238	13%	1,760	45%	4,017	66%	6,015	58%	6,710	57%	1%
Private law Children Act proceedings	2,351	21%	24,499	63%	17,853	78%	44,703	66%	42,021	69%	(4%)
Domestic violence	1,015	15%	7,253	72%	6,876	85%	15,144	74%	18,065	75%	(1%)
Financial provision	1,350	38%	4,995	77%	3,341	86%	9,686	75%	12,308	78%	(4%)
Combined family proceedings	0	0%	15	67%	5	80%	20	70%	33	76%	(8%)
Other family proceedings	130	22%	516	43%	346	77%	992	52%	947	61%	(15%)
Help with Mediation	47	74%	27	81%	13	92%	87	79%	600	76%	5%
Total family	5,328	25%	43,703	64%	54,138	71%	103,169	66%	105,384	67%	(3%)
Actions against the police etc.	241	4%	180	27%	54	20%	475	15%	769	46%	(68%)
Clinical negligence	1,366	2%	446	21%	86	40%	1,898	8%	3,696	42%	(80%)
Community care	513	52%	99	57%	47	45%	659	52%	660	54%	(4%)
Consumer	131	11%	127	49%	48	46%	306	32%	522	45%	(29%)
Debt	48	13%	137	54%	93	61%	278	49%	368	53%	(7%)
Education	141	52%	44	36%	16	38%	201	47%	278	38%	23%
Employment	8	13%	12	17%	27	52%	47	36%	65	29%	24%
Housing	1,967	35%	3,507	69%	3,526	69%	9,000	61%	11,202	66%	(8%)
Immigration and nationality	716	64%	1,048	50%	206	40%	1,970	54%	1,590	57%	(5%)
Mental health	72	42%	81	44%	87	62%	240	50%	202	44%	13%
Personal injury	43	28%	28	50%	175	7%	246	15%	848	69%	(77%)
Public law	453	40%	345	37%	162	48%	960	40%	1,209	44%	(7%)
Welfare benefits	24	42%	2	100%	2	0%	28	43%	35	49%	(12%)
Miscellaneous	198	24%	179	45%	330	22%	707	28%	918	44%	(36%)
Total non-family	5,921	31%	6,235	57%	4,859	59%	17,015	49%	22,362	57%	(15%)
Total	11,249	28%	49,938	63%	58,997	70%	120,184	63%	127,746	66%	(4%)

	Current year					Previous year				
	Refused by LSC ¹	Awaiting decision	Granted by LSC/MoJ	Refused by MoJ	Total Applications Received	Refused by LSC ¹	Awaiting decision	Granted by LSC/MoJ	Refused by MoJ	Total Applications Received
Inquest	43	13	14	0	70	51	13	18	2	84
In scope Inquest	15	12	40	0	67	13	6	70	0	89
Enquiries/Tribunals	23	2	2	0	27	35	3	15	0	53
Personal Injury	3	0	0	0	3	0	2	0	0	2
Director Disqualification	0	0	0	0	0	0	0	0	0	0
Other	13	0	2	0	15	16	3	4	1	24
Totals	97	27	58	0	182	115	27	107	3	252

	% Change				
	Refused by LSC ¹	Awaiting decision	Granted by LSC/MoJ	Refused by MoJ	Total Applications Received
Inquest	(16%)	0%	(22%)	(100%)	(17%)
In scope Inquest	15%	100%	(43%)	0%	(25%)
Enquiries/Tribunals	(34%)	(33%)	(87%)	0%	(49%)
Personal Injury	1%	(100%)	0%	0%	50%
Director Disqualification	0%	0%	0%	0%	0%
Other	(19%)	(100%)	(50%)	(100%)	(38%)
Totals	(16%)	0%	(46%)	(100%)	(28%)

This table shows the outcomes of exceptional funding applications, where clients have applied for funding for cases that are outside the normal scope of CLS funding.

¹ Includes cases abandoned or withdrawn.

CDS1 – Crime Lower: Services provided to suspects who had not been charged

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LSC

FY 2010-2011

Type of service	Current year			Previous year			% Change		
	Number of cases	Total claimed/Paid (£000)	Average cost per claim	Number of cases	Total claimed/Paid (£000)	Average cost per claim	Number of cases	Total claimed/Paid (£000)	Average cost per claim
Attendance	675,502	170,791	£253	672,021	174,385	£259	1%	(2%)	(3%)
Duty Solicitor standby	N/A	19	N/A	N/A	148	N/A	N/A	(87%)	N/A
Attendance and duty Solicitor standby	675,502	170,810	£253	672,021	174,533	£260	1%	(2%)	(3%)
Telephone advice only	37,439	1,389	£37	43,419	1,592	£37	(14%)	(13%)	1%
CDS Direct telephone advice	123,903	3,037	£25	127,332	2,815	£22	(3%)	8%	11%
Total telephone advice	161,342	4,426	£27	170,751	4,406	£26	(6%)	0%	6%
Telephone advice admin costs	N/A	3,387	N/A	N/A	6,737	N/A	N/A	(50%)	N/A
Total telephone advice and admin	161,342	7,813	£48	170,751	11,144	£65	(6%)	(30%)	(26%)
Attendance on immigration issues	65	17	£259	98	28	£290	(34%)	(41%)	(11%)
Warrants of further detention	520	92	£177	662	149	£225	(21%)	(38%)	(21%)
Free standing advice and assistance (not in Police station)	8,075	1,275	£158	9,554	1,421	£149	(15%)	(10%)	6%
Other police station work	8,660	1,384	£160	10,314	1,598	£155	(16%)	(13%)	3%
Total amount claimed	845,504	180,007	£213	853,086	187,275	£220	(1%)	(4%)	(3%)

CDS2 – Crime Lower: Services provided to defendants who had been charged

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LSC

FY 2010-2011

Type of service	Current Year			Previous year			% Change		
	Number of cases	Total claimed (£000)	Average cost per claim	Number of cases	Total claimed (£000)	Average cost per claim	Number of cases	Total claimed (£000)	Average cost per claim
Where a representation order is required									
Lower standard fees	348,414	111,593	£320	396,311	129,395	£326	(12%)	(14%)	(2%)
Higher standard fees	60,238	52,838	£877	70,444	60,861	£864	(14%)	(13%)	2%
Non-standard fees and exempt cases	20,491	38,678	£1,888	23,048	42,504	£1,844	(11%)	(9%)	2%
Second claims for deferred sentencing	462	134	£289	597	171	£287	(23%)	(22%)	1%
Total where a representation order is required	429,605	203,243	£473	490,400	232,931	£475	(12%)	(13%)	(0%)
Where no representation order is required or refused									
Post charge police station advice and assistance	2,300	223	£97	2,944	281	£95	(22%)	(21%)	2%
Refused means test form completion fee	2,066	102	£49	1,745	72	£41	18%	41%	19%
Early cover	3,075	275	£90	3,197	278	£87	(4%)	(1%)	3%
Preparation: Representation Order refused	3,970	243	£61	4,285	252	£59	(7%)	(4%)	4%
Advocacy assistance	1,304	505	£387	1,187	483	£407	10%	5%	(5%)
Appeals, reviews and other courts	3,219	3,927	£1,220	2,949	4,005	£1,358	9%	(2%)	(10%)
Civil assistance on criminal matters	1,101	276	£251	1,004	253	£252	10%	9%	(0%)
Firms claiming for File Review payments	847	2,074	£2,449	807	2,475	£3,066	5%	(16%)	(20%)
Total where no representation order is required or refused	17,882	7,625	£426	18,118	8,097	£447	(1%)	(6%)	(5%)
Court Duty Solicitor (sessions)	87,568	23,480	£268	87,740	22,666	£258	N/A	4%	N/A
Prison law	46,432	25,864	£557	47,539	25,211	£530	(2%)	3%	5%
Total amount claimed	581,487	260,211	£447	643,797	288,906	£449	(10%)	(10%)	(0%)

Applications for representation at the Magistrates court

Case type	Volume of applications	Volume granted	% Granted
Summary only offences	202,183	184,879	91%
Either way offences	199,037	187,888	94%
Committed for sentence	7,965	7,524	94%
Data not recorded ¹	72,293	67,012	93%
Total	481,478	447,303	93%

Applications for representation at the Crown court

Case type	Volume of applications	Volume granted	% Granted	Volume granted requiring income contribution³	% Of volume granted
Either way offences	49,446	49,445	100%	3,074	6%
Indictable offences	29,682	29,681	100%	1,784	6%
Committed for sentence	10,277	9,891	96%	-	0%
Appeals ²	3,660	3,380	92%	107	3%
Total	93,065	92,397	99%	4,965	5%

¹ Data for magistrates court applications only included case type from mid June 2010

² Appeal cases do not require income contribution but will be required to pay a fixed contribution at the end of their appeal if it is unsuccessful

³ Other either way or indictable applicants may be required to pay a contribution from their capital/equity if they are found guilty even if they have not been assessed to pay a contribution from their income

Crown court schemes	Current Year			Previous Year			% Change		
	Value (£'000)	Volume of claims	Average claim cost	Value (£'000)	Volume of claims	Average claim cost	Value	Volume of claims	Average claim cost
Litigator graduated fee	303,207	139,193	2,178	266,296	135,660	1,963	14%	3%	11%
Advocate graduated fee	273,458	134,339	2,036	284,126	134,936	2,106	(4%)	(0%)	(3%)
Complex crime unit ¹	92,920	N/A	N/A	95,309	N/A	N/A	(3%)	N/A	N/A
Court of appeal and supreme court	9,792	5,704	1,717	11,416	5,891	1,938	(14%)	(3%)	(11%)
Ex post facto payments (Legacy & escapes from GFS)	24,644	6,836	3,605	77,922	8,907	8,748	(68%)	(23%)	(59%)
Total expenditure	704,020	286,072	2,461	735,069	285,394	2,576	(4%)	0%	(4%)
Income from recovering defence orders	(1,128)	N/A	N/A	(1,459)	N/A	N/A	(23%)	N/A	N/A
Total	702,892	286,072	2,457	733,610	285,394	2,571	(4%)	0%	(4%)

¹ No average cost of claims is reported as each contract has multiple staged payments

	Current year				Previous year			
	Merits	Means	Merits & means	Total	Merits	Means	Merits & means	Total
Number received	1,295	1,116	148	2,559	1,175	1,281	131	2,587
(As % of total)	45%	50%	5%	-	45%	50%	5%	-
Outcome of investigation into representations								
No change	867	547	67	1,481	888	876	80	1,844
Application refused	21	4	4	29	26	4	4	34
Certificate amended	6	30	5	41	13	25	1	39
Certificate discharged	202	132	22	356	202	125	20	347
Certificate revoked	23	188	16	227	17	268	21	306
Total representations closed out	1,119	901	114	2,134	1,146	1,298	126	2,570

Please note the total representations closed out can be greater than those received as they include representations received from the previous year