

Statistical Information **2007/08**



Transforming Legal Aid

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Introduction

The Legal Services Commission is responsible for delivering, through high quality service providers, legal aid, advice and representation to people with problems in England and Wales.

We deliver legal services through two schemes: the Community Legal Service (CLS) and the Criminal Defence Service (CDS):

- The CLS is a network of organisations which funds, provides and promotes civil legal advice and representation
- The CDS provides legal advice and representation to people being investigated or charged with a criminal offence.

A detailed statistical analysis of our work, including comparisons over time, is available here. This is supplemental to our *Annual Report and Accounts 2007/08*, which reviews the LSC's progress during the year towards fulfilling our commitments and objectives, as agreed with the Secretary of State and set out in our *Corporate Plan 2007/08 – 2009/10*.

From this year onwards, figures given in the text of our annual report are presented on an accruals basis, unless otherwise stated. This is intended to provide a consistent basis for reporting across both the annual report and the accounts. It represents a change from previous years, when figures in the body of the annual report were generally presented on a cash basis. The main impact on the statistical tables is that we are now reporting on gross costs in civil representation cases closed during the year (tables CLS6 and CLS9). This has enabled us to include more detail on the types of cases paid for and the composition of the payments made. To aid comparison, equivalent tables for 2005/06 and 2006/07 are included at **Appendix 1**.

Glossary of key terms

Some of the more technical terms used in the tables are explained below.

Act of assistance	An event which gives rise to a unique claim from a solicitor or not-for-profit service provider for giving advice, assistance or representation to one or more people.
Criminal Defence Service	The CDS ensures access for individuals involved in criminal investigations or proceedings to such advice, assistance and representation as the interests of justice require, subject to a means test.
Civil Representation	Representation by solicitors and barristers for civil cases, which could go to court.
Community Legal Advice	For initial advice and assistance, members of the public often use Community Legal Advice (formerly known as Community Legal Service Direct). This includes a telephone helpline, information leaflets and a website.
Community Legal Service	The LSC provides publicly funded civil legal and advice services as part of the CLS network.
Controlled Work	Work under the civil contract that covers the basic levels of legal advice and representation, including initial meetings and in family cases negotiations, and is referred to as Legal Help or as Family Help Lower. It also encompasses Help at Court and representation in front of Mental Health Review Tribunals and the Asylum and Immigration Tribunal. In Controlled Work an act of assistance is every instance in which a service provider gives legal help to a client, not including representation in court.
Criminal Higher	Legal representation in the Crown Court and above.
Criminal Lower	Work carried out by our providers at police stations and in the magistrates' courts.
Legal Help	Legal advice and assistance.
Licensed Work	Work under the civil contract that covers all Legal Representation (representation by solicitors and barristers for civil cases which could go to court) except work covered by Controlled Work or Very High Cost Cases, which are managed under separate contracts.
Matter starts	A matter refers to an instance of help given by a service provider to a legal aid client under Controlled Work and does not cover representation at court.
MoJ	The Ministry of Justice (formerly the Department for Constitutional Affairs) is the LSC's sponsoring government department.
Public Defender Service	CDS services delivered directly to the public, rather than through private practice solicitors.
VHCCs	Very High Cost Cases are civil cases where the costs are likely to exceed £25,000. The LSC manages these under individual case contracts.
VHCCCs	Very High Cost Criminal Cases are criminal cases with an expected trial length of 41 days or over. The LSC manages these under individual case contracts.

Community Legal Service statistical tables 2007/08

Controlled Work

Table CLS1 shows that the number of contracts held in specific categories of law decreased by 4% overall, from 6,463 as at 31 March 2007 to 6,177 as at 31 March 2008. This table now includes services provided through the CLA telephone service.

In most categories of work providers' offices are allocated a schedule of new matter starts according to the results of a bid round. However, no specific numbers of matter starts are scheduled for clinical negligence work, because of the high degree of specialisation involved and the large number of "niche" practices, or for personal injury work, because such work is generally out of the scope of certificated legal aid and most work is now done under Conditional Fee Arrangements. Providers who hold the relevant Quality Marks are permitted to take on appropriate matters as and when they arise.

Our previous contract management system attributed contract categories in clinical negligence and personal injury to all providers holding the necessary Quality Mark. Our new e-business suite only recognises providers' offices which have been allocated schedules, and therefore is unable to recognise providers in these categories. We are reviewing the fairest way to record and report on capacity in these categories in future, and in the meantime we report below on the last known position before introduction of the new Supplier Management System.

Table CLS1: Controlled Work categories held in contracts 2007/08

	March 2007				March 2008				Change
	Solicitors	NfPs	CLA	All	Solicitors	NfPs	CLA	All	
Family ¹	2,749	7	0	2,756	2,679	10	3	2,692	-2%
Actions against the police etc.	72	0	0	72	69	0	0	69	-4%
Clinical negligence ²	275	0	0	275	262	0	0	262	-5%
Community care	60	13	0	73	70	23	0	93	27%
Consumer	36	3	0	39	35	3	0	38	-3%
Debt	130	266	11	407	136	262	7	405	0%
Education	39	10	2	51	35	9	2	46	-10%
Employment	126	83	7	216	114	80	6	200	-7%
Housing	394	170	7	571	370	164	8	542	-5%
Immigration	222	91	0	313	182	81	0	263	-16%
Mental health	266	7	0	273	246	4	0	250	-8%
Personal injury ²	914	0	0	914	833	0	0	833	-9%
Public law	44	0	0	44	49	0	0	49	11%
Welfare benefits	127	321	11	459	126	302	7	435	-5%
Total non-family	2,705	964	38	3,707	2,527	928	30	3,485	-6%
Total categories	5,454	971	38	6,463	5,206	938	33	6,177	-4%

1 The family Community Legal Advice contracts are part of a pilot due to run until September 2008.

2 As at 30 September 2007: see introductory note above.

Table CLS2 shows the number of matters started for clients under the Controlled Work schemes, including immigration work. The information is split by type of service provider including the CLA telephone service. These figures are updated compared to those in our annual report, showing the total number of matters in 2007/08 as 807,459, down 5% on last year.

Due to issues relating to the introduction of the new Supplier Management System, during 2007/08 there were some changes in the way the LSC reports its management information. Data is continually updated after the close of the financial year as new information is recorded, so figures can change over time. The figures reported here are as at 4 July, whereas those in the main annual report are as at 16 June 2008.

Table CLS2: Controlled Work matters started 2007/08¹

	2006/07				2007/08				Change
	Solicitors	NFPs	CLA	All	Solicitors	NFPs	CLA	All	
Family ²	278,219	2,247	0	280,466	257,936	2,829	2,244	263,009	-6%
Actions against the police etc.	4,652	23	0	4,675	4,272	51	0	4,323	-8%
Clinical negligence	3,724	0	0	3,724	3,829	3	0	3,832	3%
Community care	3,838	721	0	4,559	4,137	716	0	4,853	6%
Consumer	3,310	517	0	3,827	2,715	645	0	3,360	-12%
Debt	16,493	67,297	37,497	121,287	15,263	74,261	21,939	111,463	-8%
Education	1,831	553	9,546	11,930	1,669	943	6,455	9,067	-24%
Employment	5,747	6,503	9,972	22,222	4,358	7,157	11,123	22,638	2%
Housing	58,464	45,693	29,154	133,311	55,683	48,040	23,534	127,257	-5%
Immigration	61,607	29,430	0	91,037	51,887	33,012	0	84,899	-7%
Mental health	34,123	200	0	34,323	35,244	170	0	35,414	3%
Personal injury	2,710	80	0	2,790	1,802	5	0	1,807	-35%
Public law	1,729	29	0	1,758	1,889	46	0	1,935	10%
Welfare benefits	23,962	77,305	23,885	125,152	23,787	83,571	19,231	126,589	1%
Miscellaneous	7,990	707	1,265	9,962	6,661	303	49	7,013	-30%
Total non-family	230,180	229,058	111,319	570,557	213,196	248,923	82,331	544,450	-5%
Total categories	508,399	231,305	111,319	851,023	471,132	251,752	84,575	807,459	-5%

¹ Based on starts reported as at 4 July 2008.

² The family Community Legal Advice matter starts are part of a pilot due to run until September 2008.

Table CLS3 shows the outcomes of completed Controlled Work matters reported in 2007/08. The success rates of concluded matters were highest in debt work, where service providers reported that the outcome was of significant benefit to the client in 94.7% of concluded cases. The data in this table now includes the CLA telephone helpline.

The improvement may be partly due to the fact that in April 2007 we introduced a wider set of category-specific outcome codes, making it easier for providers to define what they have done for the client in each case.

Table CLS3: Outcomes reported in Controlled Work cases 2007/08¹

	Matters reported with valid codes	% of all matters reported	% of matters proceeded under other CLS funding	% of matters otherwise not concluded, outcome not known or client ceased to give instructions	% of matters concluded with financial benefit for the client	% of matters concluded with non-financial benefit for the client	% of matters concluded with no reported benefit for the client	% success rate of concluded matters
Family	241,487	99.3%	23.1%	31.4%	10.4%	20.8%	14.3%	68.5%
Actions against the police etc.	3,849	100.0%	11.0%	48.0%	7.7%	23.4%	9.9%	75.9%
Clinical negligence	2,945	99.9%	39.9%	43.9%	1.5%	6.0%	8.7%	46.4%
Community care	3,860	100.0%	13.3%	28.1%	3.3%	45.8%	9.5%	83.8%
Consumer	3,160	100.0%	5.6%	48.2%	18.3%	18.1%	9.8%	78.7%
Debt	107,219	99.0%	0.4%	28.0%	37.1%	30.7%	3.8%	94.7%
Education	8,876	100.0%	2.1%	30.1%	0.9%	62.5%	4.3%	93.6%
Employment	20,025	96.4%	0.7%	41.5%	18.1%	30.4%	9.3%	83.9%
Housing	114,225	99.6%	7.1%	34.0%	26.7%	25.7%	6.4%	89.1%
Mental health	33,671	100.0%	1.6%	9.7%	0.0%	47.7%	40.9%	53.8%
Personal injury	2,216	100.0%	5.3%	43.1%	28.7%	7.0%	15.8%	69.4%
Public law	1,462	100.0%	25.0%	26.7%	13.4%	22.4%	12.6%	74.0%
Welfare benefits	116,381	99.6%	0.4%	28.7%	41.2%	18.9%	10.9%	84.6%
Miscellaneous	5,467	98.9%	6.2%	36.7%	4.1%	28.5%	24.5%	57.1%
Total non-immigration	664,843	99.3%	10.3%	30.3%	22.4%	25.2%	11.7%	80.3%
Immigration asylum	32,934	100.0%	1.6%	45.7%	0.0%	28.2%	24.5%	53.5%
Immigration non-asylum	33,034	100.0%	0.9%	47.2%	0.0%	33.3%	18.6%	64.1%
Total immigration	65,968	100.0%	1.3%	46.5%	0.0%	30.7%	21.5%	58.8%

1. Data includes Community Legal Advice and are based on cases reported as at 4 July 2008.

Controlled Work and Licensed Work

Table CLS4 shows the number of applications we received for civil and family legal aid funding, the number of certificates for funding that we issued, and the number of main bills we paid for certificated cases during 2007/08. The Controlled Work data in this table now include the CLA telephone helpline.

Table CLS4: Work started, completed and billed 2007/08

	Controlled Work ¹		Licensed Work ²		
	New matters started	Completed matters reported	Funding applications received	Funding certificates granted	Funding certificates closed
Family	263,009	243,177	141,596	115,086	120,734
Non-family:					
Actions against the police etc	4,323	3,849	1,587	1,015	787
Clinical negligence	3,832	2,947	5,143	3,868	4,582
Community care	4,853	3,860	816	697	555
Consumer	3,360	3,160	967	452	1,224
Debt	111,463	108,340	731	372	482
Education	9,067	8,877	348	218	396
Employment	22,638	20,781	107	64	97
Housing	127,257	114,689	14,402	11,743	12,003
Immigration	84,899	65,970	1,963	1,747	1,528
Mental health	35,414	33,674	309	248	183
Personal injury	1,807	2,216	169	93	1,656
Public law	1,935	1,462	1,826	1,371	1,074
Welfare benefits	126,589	116,906	51	39	46
Miscellaneous	7,013	5,528	2,405	950	2,210
Total non-family	544,450	492,259	30,824	22,877	26,823
Total	807,459	735,436	172,420	137,963	147,557
Total 2006/07	851,023	876,070	189,476	151,773	152,133

1. Data include Community Legal Advice and are based on cases reported as at 4 July 2008.

2. Certificates are classified according to the first or main proceedings authorised.

Licensed Work - family

Table CLS5 shows that the overall number of certificates we issued for family legal aid decreased quite sharply in 2007/08. In October 2007 we introduced new fee structures for family legal aid, designed to encourage more cases to be settled at the Legal Help level, and this resulted in a drop in applications for certificates in the second half of the year. As part of this change, the Help with Mediation category was withdrawn completely, as all necessary help can now be provided at the Legal Help level.

Table CLS5: Certificates issued in family proceedings 2007/08¹

	Level of help authorised		Total certificates issued	Total 2006/07 ²
	Family Help	Full Representation		
Special Children Act proceedings	0	27,949	27,949	28,519
Other public law Children Act proceedings	281	7,636	7,917	9,241
Private law Children Act proceedings	25,899	17,269	43,168	45,647
Domestic violence	130	16,351	16,481	18,805
Financial provision	12,734	2,613	15,347	19,063
Combined family proceedings ³	45	31	76	54
Other family proceedings	189	932	1,121	980
Help with Mediation	3,027	0	3,027	5,723
Total	42,305	72,781	115,086	128,032

1 As at 11 June 2008. Certificates are classified according to the first or main proceedings authorised.

2 These totals have been revised to include back-dated certificates issued after the year-end. Further information has also led to the reclassification of a few certificates.

3 May include two or more from: private law Children Act proceedings, domestic violence or financial provision.

Table CLS6 shows that we paid fewer bills for family legal aid work in 2007/08 than in 2006/07, which is consistent with the decline in certificates issued in previous years.

These figures are now reported on an accruals basis; for a comparison with the last two years see CLS12 at Appendix 1.

Table CLS6: Costs of closed certificates in family proceedings 2007/08¹

Proceedings	Number	Solicitors' Profit Costs £'000	Disburse-ments £'000	Number with Counsel	Counsel's Fees £'000	Total Cost £'000	Average cost	Average duration (months)
Public law:								
Special Children Act ²	24,849	144,748	40,572	10,278	50,128	235,448	£9,475	22
Other public law Children Act	7,884	21,818	4,312	2,990	9,292	35,421	£4,493	19
Total public law	32,733	166,566	44,883	13,268	59,420	270,870	£8,275	22
Private law:								
Children Act only	39,994	79,794	15,355	15,278	22,805	117,953	£2,949	18
Children Act with financial provision	4,280	15,971	1,946	2,576	4,683	22,600	£5,280	43
Children Act with domestic violence	6,050	16,701	3,405	3,734	5,380	25,487	£4,213	19
Children Act with both of the above	1,665	8,920	1,191	1,345	2,804	12,915	£7,757	46
Children Act with other family matters	1,161	3,792	743	588	1,188	5,723	£4,930	24
Children Act with multiple other matters ³	323	2,260	343	262	859	3,462	£10,717	48
Financial provision only	15,998	30,548	3,517	6,953	7,194	41,258	£2,579	31
Financial provision with domestic violence	1,770	5,159	750	1,146	1,382	7,291	£4,119	30
Financial provision with other family matters	184	839	114	123	277	1,230	£6,687	58
Financial provision with multiple other matters ⁴	48	330	43	40	106	479	£9,988	66
Domestic violence only	11,077	10,877	2,774	4,866	3,015	16,666	£1,505	15
Domestic violence with other family matters	22	101	19	17	34	155	£7,033	54
Other family matters only	787	1,954	263	503	749	2,966	£3,769	88
Help with Mediation only	4,642	1,636	54	6	5	1,696	£365	15
Total private law	88,001	178,883	30,518	37,437	50,481	259,883	£2,953	23
Total costs⁵	120,734	345,449	75,402	50,705	109,901	530,752	£4,396	23

1 Certificates where the final main bill was paid during the year, as at 14 June 2008.

2 Non-means, non-merits-tested.

3 Including financial provision and/or domestic violence with other matters.

4 Including domestic violence and other matters.

5 Includes 392 cases where costs were agreed and met in full or in part by opponents, at a gross cost of £3.7m and a net cost of £0.7m.

Table CLS7 shows the outcomes reported in family work. Legal aid service providers reported a substantive benefit to the client in 58% of family cases completed during the year, two percentage points higher than in 2006/07.

Table CLS7: Outcomes reported in family proceedings on final main bills submitted 2007/08¹

	Stages reached							
	No proceedings issued	Substantive benefit to client ²	Proceedings issued, no final hearing	Substantive benefit to client	Final hearing or appeal	Substantive benefit to client	Total number in sample ³	Substantive benefit to client
Special Children Act proceedings	462	17%	1,960	35%	22,157	46%	24,579	45%
Other public law Children Act proceedings	488	15%	1,314	38%	6,145	52%	7,947	47%
Private law Children Act proceedings	2,890	17%	16,913	57%	21,047	65%	40,850	58%
Domestic violence	1,430	12%	5,790	62%	10,449	71%	17,669	63%
Financial provision	3,403	47%	8,428	82%	7,423	78%	19,254	74%
Combined family proceedings ⁴	5	40%	19	68%	25	76%	49	69%
Other family proceedings	295	16%	370	60%	499	42%	1,164	41%
Help with Mediation	2,693	57%	1,070	90%	323	64%	4,086	66%
Total	11,666	34%	35,864	63%	68,068	60%	115,598	58%

1 Certificates are classified according to the first or main proceedings authorised.

2 Includes awards or recoveries of money and/or property and other orders or settlements in the client's favour.

3 In 6,822 cases the provider reported that the final outcome was unknown, as the client had ceased to give instructions or was proceeding under other funding or as a litigant in person. In a further 134 cases the provider reported that an explanation or apology had been secured for the client.

4 May include two or more from: private law Children Act proceedings, domestic violence or financial provision.

Licensed Work – non-family

Table CLS8 shows that we issued fewer certificates for non-family legal aid than last year, which is a continuation of the trend since the implementation of the *Funding Code* in April 2000.

Table CLS8: Certificates issued in civil non-family proceedings, 2007/08 ¹

	Level of help authorised		Total certificates issued	Total 2006/07 ²
	Investigative Help	Full Representation		
Actions against the police etc.	561	454	1,015	1,046
Clinical negligence	3,476	392	3,868	4,195
Community care	181	516	697	627
Consumer	114	338	452	509
Debt	28	344	372	402
Education	64	154	218	368
Employment	12	52	64	87
Housing	478	11,265	11,743	12,120
Immigration and nationality	20	1,727	1,747	1,789
Mental health	33	215	248	224
Personal injury	7	86	93	33
Public law	229	1,142	1,371	1,197
Welfare benefits	7	32	39	48
Miscellaneous	154	796	950	1,096
Total	5,364	17,513	22,877	23,741

1 As at 11 June 2008. Certificates are classified according to the first or main proceedings authorised.

2 These totals have been revised to include back-dated certificates issued after the year-end. Further information has also led to the reclassification of a few certificates to different categories.

Table CLS9 shows the bills paid for civil non-family proceedings. A number of categories of law were taken out of the scope of legal aid after the introduction of the *Funding Code* in April 2000, which sets out eligibility for legal aid. As cases started before 2000 finish, the number of bills that we have to pay decreases.

These figures are now reported on an accruals basis; for a comparison with the last two years see CLS13 at Appendix 1. Reporting on a 'final main bill' basis enables us to separate out the costs of cases where costs were agreed and paid by the opponents, giving a clearer picture of the cost of publicly funded cases.

Table CLS9: Costs of closed certificates in non-family proceedings 2007/08¹

A. Costs met from public funds ²									
	Number	Solicitors' Profit Costs £'000	Disbursements £'000	Number with Counsel	Counsel's Fees £'000	Total Cost £'000	Average cost	Average duration (months)	
Housing only	10,450	14,904	1,946	6,608	8,675	25,526	£2,443	22	
Housing with other matters	51	195	35	43	166	397	£7,777	41	
Clinical negligence only	3,025	10,512	7,235	914	2,520	20,267	£6,700	35	
Clinical negligence with other matters not included above	4	7	1	3	2	11	£2,647	113	
Immigration and nationality only	1,276	1,801	264	1,060	1,549	3,613	£2,832	32	
Immigration and nationality with other matters not included above	3	1	0	3	2	3	£987	112	
Consumer/general contract only ⁴	971	2,731	566	786	2,469	5,766	£5,938	109	
Consumer/contract with other matters not included above	5	16	16	2	20	52	£10,376	78	
Public law only	938	3,037	425	762	2,413	5,876	£6,264	33	
Public law with other matters not included above	3	262	9	3	115	366	£128,573	83	
Personal injury only ³	907	2,509	912	563	1,487	4,908	£5,411	126	
Personal injury with other matters not included above	9	84	16	8	184	264	£31,534	166	
Actions against the police etc. only	491	1,585	373	362	973	2,931	£5,969	52	
Actions against the police etc. with other matters not included above	2	4	0	2	11	15	£7,635	98	
Community care only	512	1,332	190	348	501	2,023	£3,951	18	
Debt only	433	1,092	133	334	594	1,819	£4,201	48	
Education only	355	1,057	440	283	655	2,152	£6,062	31	
Mental health only	171	556	84	123	388	1,028	£6,012	16	
Employment only	91	238	36	77	259	533	£5,856	46	
Welfare benefits only	35	61	3	28	47	112	£3,193	31	
Miscellaneous ⁵	2,002	5,594	1,479	1,513	4,118	11,191	£5,590	96	
Total costs met from public funds	21,734	47,580	14,164	13,825	27,148	88,891	£4,090	41	
B. Costs agreed with and met by opponents									
	Number	Solicitors' Profit Costs £'000	Disbursements £'000	Legal Aid Only Costs ⁶ £'000	Number with Counsel	Counsel's Fees £'000	Total Cost £'000	Average cost	Average duration (months)
Housing only	1,492	7,000	1,011	685	1,084	1,471	10,167	£6,814	25
Housing with other matters	10	100	8	0	8	24	133	£13,264	24
Personal injury only ³	732	15,164	3,909	447	501	4,049	23,568	£32,197	100
Personal injury with other matters not included above	8	362	139	31	8	157	687	£85,925	136
Public law only	132	1,479	143	103	119	689	2,414	£18,291	26
Public law with other matters not included above	1	2	0	0	1	1	3	£3,380	15
Clinical negligence only	1,553	44,762	14,090	641	1,254	9,062	68,555	£44,144	53
Actions against the police etc. only	294	3,924	588	133	235	746	5,390	£18,335	39
Immigration and nationality only	249	844	81	157	186	428	1,508	£6,058	26
Consumer/general contract only ⁴	248	2,299	726	87	226	512	3,624	£14,614	51
Debt only	49	300	30	79	36	93	502	£10,249	29
Community care only	43	618	36	47	40	186	886	£20,593	23
Education only	41	313	60	61	37	95	529	£12,905	27
Mental health only	12	60	9	0	11	16	85	£7,120	27
Welfare benefits only	11	£32	2	2	9	10	46	£4,185	27
Employment only	6	63	9	28	6	73	173	£28,897	36
Miscellaneous ⁵	208	2,764	579	91	188	880	4,314	£20,741	71
Total costs agreed and met by opponents	5,089	80,085	21,419	2,591	3,949	18,492	122,587	£24,089	49

1 Certificates where the final main bill was paid during the year, as at 14 June 2008.

2 Includes cases where costs orders were made by the court.

3 Most personal injury cases were taken out of the scope of legal aid in April 2000.

4 Most "business" cases, including contract law were taken out of the scope of legal aid in April 2000.

5 "Miscellaneous" includes assorted land, business and other "damages" cases taken out of the scope of legal aid in April 2000.

6 Not agreed between parties and so paid out of public funds.

Table CLS10 shows that the proportion of non-family cases where providers reported a substantive benefit to the client was four percentage points higher than in 2006/07, up from 44% to 48%.

Table CLS10: Outcomes reported in civil non-family proceedings on final main bills submitted 2007/08¹

	Stages reached							
	No proceedings issued	Substantive benefit to client ²	Proceedings issued, no final hearing	Substantive benefit to client	Final hearing or appeal	Substantive benefit to client	Total number in sample ³	Substantive benefit to client
Actions against the police etc.	317	26%	277	65%	156	40%	750	43%
Clinical negligence	2,714	17%	1,503	66%	423	61%	4,640	37%
Community care	386	47%	103	67%	37	41%	526	51%
Consumer	370	17%	358	76%	437	18%	1,165	36%
Debt	79	15%	166	60%	213	43%	458	44%
Education	240	28%	118	46%	60	35%	418	34%
Employment	20	5%	24	38%	49	33%	93	28%
Housing	2,764	39%	3,886	75%	4,688	61%	11,338	61%
Immigration and nationality	401	47%	698	48%	321	31%	1,420	44%
Mental health	93	25%	48	42%	40	33%	181	31%
Personal injury	826	26%	823	81%	625	32%	2,274	48%
Public law	459	36%	320	54%	302	33%	1,081	41%
Welfare benefits	26	58%	15	67%	8	25%	49	55%
Miscellaneous	655	16%	703	52%	831	26%	2,189	31%
Total	9,350	28%	9,042	68%	8,190	49%	26,582	48%

1 Certificates are classified according to the first or main proceedings authorised.

2 Includes awards or recoveries of money and/or property and other orders or settlements in the client's favour.

3 In 1,357 cases the provider reported that the final outcome was unknown, as the client had ceased to give instructions or was proceeding under other funding or as a litigant in person. In a further 261 cases the provider reported that an explanation or apology had been secured for the client.

Exceptional funding

Table CLS11 shows the outcomes of exceptional funding applications during 2007/08, where clients have applied for funding for cases that are outside the normal scope of CLS funding.

Table CLS11: Exceptional funding applications 2007/08

	Applications received	Refused by LSC ¹	Awaiting MoJ decision	Granted by LSC/MoJ	Refused by MoJ	Totals	Total %
Inquest	69	56	3	12	0	71	28
In scope inquest	91	20	0	80	1	101	39
Enquiries/tribunals	46	27	1	26	1	55	21
Personal injury	6	6	0	1	0	7	3
Director disqualification	1	1	0	0	0	1	0
Other	17	16	3	2	0	21	8
Totals	230	126	7	121	2	256	-
Total %	-	49	3	47	1	-	-

1 Includes cases abandoned or withdrawn.

Criminal Defence Service statistical tables 2007/08

Tables CDS1 and CDS2 set out the work claimed in 2007/08 under the General Criminal Contract.

In 2007/08 we continued to maintain coverage of duty solicitor schemes across police stations and magistrates' courts in England and Wales and CDS providers delivered 1.5 million acts of assistance.

Table CDS1: Services provided to suspects who had not yet been charged 2007/08

Type of service	Number of cases	Total claimed £000	Average claim per case
Police station: attendance	584,107	159,025	£272
Police station: attendance on immigration issues ¹	380	87	£228
Police station: telephone advice only	92,022	3,780	£41
Police station: warrants of further detention	564	333	£590
Police station: standby (claims) ²	14,502	8,268	£570
Free standing advice and assistance	12,379	1,585	£128
Total amount claimed	-	173,077	-

1 May also include advice and assistance on criminal matters.

2 Standby claims are made on a monthly basis.

Table CDS2: Services provided to defendants who had been charged 2007/08

Type of service	Number of cases	Total claimed £000	Average claim per case
Representation where a Representation Order had been granted by the court:			
Lower standard fees	366,586	123,595	£337
Higher standard fees	76,019	66,588	£876
Non-standard fees and exempt cases	31,232	58,197	£1,863
Second claims for deferred sentencing ¹	694	199	£287
Total Fees for Representation	474,531	248,579	£524
Advice, assistance and advocacy where no Representation Order had been granted:			
Post charge police station advice and assistance ²	11,397	712	£62
Refused means test form completion fee ³	1,593	91	£57
Early cover ³	2,387	204	£86
Preparation: Representation Order refused ⁴	3,342	203	£61
Court Duty Solicitor (sessions)	83,253	20,987	£252
Advocacy assistance	1,637	952	£581
Prison law	32,193	15,992	£497
Appeals, reviews and other courts	1,838	1,798	£978
Civil assistance on criminal matters ⁵	863	162	£187
Firms claiming for File Review payments ⁶	1,030	2,784	£2,703 ⁷
Total advice, assistance and advocacy	-	43,885	-
Total amount claimed	-	292,465	-

1 A separate fee can be claimed where sentencing takes place at a further hearing subsequent to conviction.

2 Advice and assistance given to the client after they have been charged and not covered by the standard fee for representation.

3 Introduced following changes in financial eligibility for magistrates' court representation in October 2006.

4 Preparatory work, including form completion fees, and early cover on cases where the client's application for legal aid proved unsuccessful.

5 Public law work arising from criminal work.

6 Under the terms of the General Criminal Contract, supervisors are required to review at least two files per month for each fee earner. A fixed fee may be claimed for each review carried out.

7 Average total claims per firm.

Public Defender Service statistical tables 2007/08

The PDS was established in 2001 as the first salaried criminal legal aid service in England and Wales. PDS staff are directly employed by the LSC, whereas the majority of criminal legal aid work is contracted out to private firms.

In 2006/07 the LSC reviewed the structure of the PDS in light of research findings and the wider transformation programme. Although the PDS can deliver high quality legal advice, it was decided that it should be concentrated on the areas where the offices were most cost effective.

There are currently four PDS offices: in Cheltenham, Darlington, Pontypridd and Swansea. In 2007/08 the PDS dealt with 3,703 cases, a decrease of 26% on 2006/07 attributable to office closures.

PDS1: New matters started by office by year

Office	New matters started							% from existing clients in 2007/08 ²
	2001/02	2002/03	2003/04	2004/05	2005/06	2006/07	2007/08 ¹	
Birmingham	275	512	419	427	536	521	-	N/A
Cheltenham	-	668	683	1,052	1,690	1,320	1,383	26%
Chester	-	12	274	385	415	310	-	N/A
Darlington	-	28	455	540	1,014	1,190	1,272	33%
Liverpool	482	781	814	719	843	640	-	N/A
Middlesbrough	327	715	612	582	362	26	-	N/A
Pontypridd	-	384	491	421	479	461	529	45%
Swansea	626	749	543	508	547	565	519	55%
PDS total	1,710	3,849	4,291	4,634	5,886	5,033	3,703	35%

1 As the Birmingham, Chester, Liverpool offices were due to close in 2007, and the Middlesbrough office was not to be re-opened, these offices were instructed to not take on any new matters after 31 March 2007

2 Percentage of new matters started for existing clients of PDS or fee-earner or referred by existing clients.

Table PDS2 shows performance against workload targets as at 31 March 2008. Overall the file-opening target was exceeded this year.

PDS2: Workload targets 2007/08

Office	Number of new files opened	
	Target	Actual
Cheltenham	1,380	1,383
Darlington	1,236	1,272
Pontypridd	480	529
Swansea	540	519
<hr/>		
PDS total	3,636	3,703

Table PDS3 shows peer review scores at 31 March 2008. The PDS run a full program of internal peer review, conducted by a core team of experienced PDS lawyers, modelled on the same scoring system as the LSC:

- 1 = Excellent
- 2 = Competent Plus/Good
- 3 = Threshold Competence
- 4 = Not Competent/Poor
- 5 = Non Performance/Very Poor

The internal target for each office is Competent Plus: all offices achieved this in 2007/08.

PDS3: Peer review scores 2007/08

Office	Score
Cheltenham	2
Darlington	2
Pontypridd	2
Swansea	2
<hr/>	
PDS average	2

Table PDS4 shows time compliance audit scores at 31 March 2008. The time compliance audit is the PDS' own internal audit tool based on the LSC cost compliance audit. It is used to ensure that the PDS maintains its high standards of contract compliance on files. The system assesses the chargeable time on files that would be claimable under the General Criminal Contract (GCC).

A team of specially trained internal auditors conduct the reviews and receive regular consistency and update training. The team are expert in the requirements of the GCC, the Criminal Bills Assessment Manual, the Police and Criminal Evidence Act and the Court Duty Solicitor manual.

The target score for all offices is 90%, which equates to the LSC's Category 1 cost compliance target.

PDS4: Time compliance audit scores 2007/08

Office	Score %
Cheltenham	92
Darlington	98
Pontypridd	100
Swansea	95

Table PDS5 shows performance against the SAFE (Service Audit for Efficiency) internal audit system at 31 March 2008. SAFE was designed by the PDS business team and introduced in 2004. The audit examines compliance against the Specialist Quality Mark, the GCC and service procedures. Legal quality is also reflected in the score through file review and internal peer review. The target SAFE score is 80%.

PDS5: SAFE audit scores 2007/08

Office	Score %
Cheltenham	84
Darlington	86
Pontypridd	94
Swansea	91

Table PDS6 shows costs by office in 2007/08. The PDS aims to deliver a quality, cost effective service and it continues to use performance management information to highlight areas to improve its service. In 2007/08 the PDS made savings against individual office budgets. The central costs, however, were higher than anticipated as a result of costs incurred in closing offices in Birmingham, Chester and Liverpool and the decision not to re-open the office in Middlesbrough.

PDS6: Costs 2007/08

Office	Budget £'000	Costs £'000	Savings £'000
Birmingham ¹	103	109	-6
Central	1120	1,003	117
Cheltenham	856	795	61
Chester ²	176	157	19
Darlington	779	729	50
Liverpool ³	231	235	-4
Pontypridd	347	343	4
Swansea	389	312	77
PDS total	4,001	3,683	318

¹ The Birmingham Office remained open until 27/4/07, therefore figures include salaries and overheads to that date, and continuing premises costs.

² The Chester Office remained open until 11/5/07, therefore figures include salaries and overheads to that date, and continuing premises costs.

³ The Liverpool Office remained open until 29/6/07, therefore figures include salaries and overheads to that date, and continuing premises costs.

Table PDS7 shows the staffing structure for PDS offices as at 31 March 2008.

PDS7: Office staff 2007/08

Office	Head ¹	Business Manager	Principal Lawyer ²	Duty Solicitor	Solicitor ³	Trainee Solicitor	Accredit- ed Rep	Trainee Accredit- ed Rep	Quality Manager ⁴	Admin	Temps	Total
Cheltenham	0	1	1	5	1	1	3	0	1	4.6	0	17.6
Darlington	0	0.6	1	6	1	1	3.8	0	0.9	2	1	17.3
Pontypridd	0.4	0.1	1	4	0	0	2	0	0.5	2	0	10
Swansea	0.4	0.1	1	3	0	2	0	0	0.5	1.7	0	8.7
PDS total	0.8	1.8	4.0	18.0	2.0	4.0	8.8	0.0	2.9	10.3	1.0	53.6

¹ Including Head of Office and Branch Head of Office - all are Duty Solicitors.

² Including Acting Principal Lawyers - all are Duty Solicitors.

³ Including barristers.

⁴ One of the Quality Managers has responsibility for two offices: Swansea/Pontypridd.

Table PDS8 shows a summary of complaints received in 2007/08. Any expression Of dissatisfaction by a client or a third party is recorded as a complaint and investigated by the Head of Office or Business Manager. The PDS has a very low threshold in terms of identifying potential complaints. As a result, complaints are categorised as major or minor. Minor complaints are low-level complaints such as failing to return telephone calls where the delay has not been significant or repeated or failing to send enclosures with letters. The Head of Employed Services regularly reviews all PDS complaints, trends are identified and corrective action is put in place.

PDS8: Complaints 2007/08

Office	Unjustified complaints	Part justified complaints			Justified complaints			Total
		Total	Minor	Major	Total	Minor	Major	
Cheltenham	8	3	2	1	3	1	2	14
Darlington	9	1	1	0	0	0	0	10
Pontypridd	5	0	0	0	0	0	0	5
Swansea	0	0	0	0	0	0	0	0
PDS total	22	4	3	1	3	1	2	29

Legal Services Commission statistical table 2007/08

Representations

When we grant public funding to an individual, their opponents or other third parties may make representations against the grant or continuation of funding. Representations may be made concerning the legal merits of the case, the financial means of the applicant, or both. Table LSC1 gives detailed figures about our handling of representations during 2007/08.

Table LSC1: Representations

	2007/08				2006/07			
	Merits	Means	Merits & means	Total	Merits	Means	Merits & means	Total
Number received	1,468	1,591	204	3,263	1,325	1,413	149	2,887
(As % of total) ¹	45%	49%	6%	-	46%	49%	5%	-
Outcome of investigation into representations								
No change ²	846	532	99	1,477	1,018	892	87	1,997
Application refused	7	19	4	30	3	8	0	11
Certificate amended	15	36	6	57	28	48	7	83
Certificate discharged	263	164	24	451	311	191	26	528
Certificate revoked	35	392	29	456	23	345	30	398
Total representations closed out ³	1,166	1,143	162	2,471	1,383	1,484	150	3,017

1. Percentages may not add up to 100% due to rounding.
2. Outcome 'No change' includes representations that did not merit investigations into the issues raised (for example where the information was irrelevant or already known to the Commission).
3. Total representations closed out (whatever type) can include representations that were received in the previous year. To deal with representations properly takes time, because of the need to contact third parties to confirm information, and regulations allow the funded client or their colisor a reasonable period of time to respond to the issues raised. This means there is a time lag between receipt of representations and when they are fully closed out.

Appendix 1

Table CLS12: Costs of closed certificates in family proceedings 2005/06¹

Proceedings	Solicitors'		Disburse-ments £'000	Number with Counsel	Counsel's Fees		Total Cost £'000	Average cost	Average duration (months)
	Number	Profit Costs £'000			£'000	£'000			
Public law:									
Special Children Act ²	24,395	128,847	28,489	9,318	45,267	202,603	£8,305	21	
Other public law Children Act	7,719	19,552	3,246	2,724	8,958	31,756	£4,114	16	
Total public law	32,114	148,399	31,735	12,042	54,225	234,359	£7,298	20	
Private law:									
Children Act only	41,162	75,438	11,293	15,309	19,440	106,172	£2,579	16	
Children Act with financial provision	5,121	18,550	1,790	2,985	4,230	24,570	£4,798	37	
Children Act with domestic violence	5,826	15,382	2,748	3,670	4,625	22,755	£3,906	17	
Children Act with both of the above	1,898	10,103	1,178	1,475	2,862	14,143	£7,451	40	
Children Act with other family matters	1,076	3,290	550	528	1,003	4,844	£4,502	23	
Children Act with multiple other matters ³	323	2,299	326	268	824	3,450	£10,680	45	
Financial provision only	20,279	38,362	3,841	8,434	7,053	49,256	£2,429	28	
Financial provision with domestic violence	2,042	5,608	749	1,292	1,342	7,700	£3,771	27	
Financial provision with other matters	269	1,154	131	172	250	1,536	£5,709	49	
Financial provision with multiple other matters ⁴	50	364	36	46	106	506	£10,119	75	
Domestic violence only	12,384	11,912	3,008	5,637	3,231	18,151	£1,466	11	
Domestic violence with other family matters	50	170	23	33	54	247	£4,943	32	
Other family matters only	948	2,754	329	567	986	4,069	£4,292	74	
Help with Mediation only	4,111	1,362	48	14	2	1,412	£343	14	
Total private law	95,539	186,750	26,051	40,430	46,009	258,810	£2,709	21	
Total costs met from public funds⁵	127,653	335,149	57,786	52,472	100,234	493,169	£3,863	21	

1 Certificates where the final main bill was paid during the year, as at 14 June 2008.

2 Non-means, non-merits-tested.

3 Including financial provision and/or domestic violence with other matters.

4 Including domestic violence and/or other matters.

5 Includes 477 cases where costs were agreed and met in full or in part by opponents, at a gross cost of £4.4m and a net cost of £0.7m.

Table CLS12: Costs of closed certificates in family proceedings 2006/07¹

Proceedings	Number	Solicitors' Profit Costs £'000	Disburse -ments £'000	Number with Counsel	Counsel's Fees £'000	Total Cost £'000	Average cost	Average duration (months)
Public law:								
Special Children Act ²	23,947	133,205	33,320	9,590	45,568	212,093	£8,857	22
Other public law Children Act	7,871	20,017	3,687	2,792	8,629	32,332	£4,108	18
Total public law	31,818	153,222	37,007	12,382	54,197	244,425	£7,682	21
Private law:								
Children Act only	39,430	75,807	13,297	14,837	20,471	109,574	£2,779	18
Children Act with financial provision	4,832	17,865	1,919	2,954	4,705	24,489	£5,068	39
Children Act with domestic violence	5,661	15,708	3,010	3,584	4,922	23,640	£4,176	19
Children Act with both of the above	1,772	9,153	1,183	1,421	2,687	13,023	£7,349	44
Children Act with other family matters	1,039	3,359	626	529	1,036	5,020	£4,832	23
Children Act with multiple other matters ³	278	1,758	250	220	598	2,606	£9,374	46
Financial provision only	18,269	35,166	3,819	7,909	7,320	46,304	£2,535	28
Financial provision with domestic violence	1,899	5,506	768	1,262	1,386	7,660	£4,034	30
Financial provision with other matters	204	818	99	138	209	1,126	£5,517	55
Financial provision with multiple other matters ⁴	41	280	36	34	115	430	£10,499	53
Domestic violence only	11,416	10,838	2,797	5,099	2,959	16,594	£1,454	13
Domestic violence with other family matters	40	142	20	30	44	207	£5,165	43
Other family matters only	888	1,926	299	547	883	3,108	£3,500	88
Help with Mediation only	4,315	1,461	47	14	2	1,510	£350	14
Total private law	90,084	179,786	28,169	38,578	47,337	255,291	£2,834	22
Total costs met from public funds⁵	121,902	333,007	65,176	50,960	101,534	499,717	£4,099	22

1 Certificates where the final main bill was paid during the year, as at 14 June 2008.

2 Non-means, non-merits-tested.

3 Including financial provision and/or domestic violence with other matters.

4 Including domestic violence and/or other matters.

5 Includes 460 cases where costs were agreed and met in full or in part by opponents, at a gross cost of £4.1m and a net cost of £0.7m.

Table CLS13: Costs of closed certificates in non-family proceedings 2006/07¹

A. Costs met from public funds²									
	Number	Solicitors' Profit Costs £'000	Disbursements £'000	Number with Counsel	Counsel's Fees £'000	Total Cost £'000	Average cost	Average duration (months)	
Housing only	10,919	14,557	2,004	6,862	8,483	25,045	£2,294	23	
Housing with other matters	35	111	20	30	66	197	£5,619	46	
Personal injury only ³	1,949	19,096	6,103	1,271	4,165	29,364	£15,066	122	
Personal injury with other matters not included above	11	68	14	11	108	190	£17,278	145	
Consumer/general contract only ⁴	1,281	10,940	1,668	837	4,672	17,280	£13,489	111	
Consumer/contract with other matters not included above	2	13	3	2	4	19	£9,570	177	
Public law only	859	1,965	352	729	2,049	4,365	£5,082	40	
Public law with other matters not included above	13	45	8	13	189	242	£18,586	83	
Actions against the police etc. only	586	1,716	444	462	1,360	3,520	£6,007	45	
Actions against the police etc. with other matters not included above	1	2	2	0	0	4	£4,104	19	
Debt only	414	893	113	304	545	1,551	£3,747	54	
Debt with other matters not included above	2	25	1	2	11	37	£18,747	144	
Clinical negligence only	3,492	10,962	7,509	1,043	2,385	20,856	£5,973	33	
Immigration and nationality only	1,389	1,820	266	1,194	1,648	3,735	£2,689	34	
Community care only	479	952	158	297	344	1,454	£3,035	16	
Education only	381	970	350	290	487	1,807	£4,744	23	
Mental health only	155	421	81	107	296	798	£5,148	16	
Employment only	113	252	24	102	241	517	£4,575	51	
Welfare benefits only	81	54	4	68	109	166	£2,052	100	
Miscellaneous ⁵	2,104	7,207	1,854	1,613	4,600	13,661	£6,493	94	
Total costs met from public funds	24,266	72,069	20,978	15,237	31,761	124,808	£5,143	46	

B. Costs agreed with and met by opponents									
	Number	Solicitors' Profit Costs £'000	Disbursements £'000	Legal Aid Only Costs ⁶ £'000	Number with Counsel	Counsel's Fees £'000	Total Cost £'000	Average cost	Average duration (months)
Housing only	1,927	8,569	1,302	634	1,453	1,809	12,315	£6,391	26
Housing with other matters	6	85	29	0	5	34	148	£24,653	48
Clinical negligence only	1,511	38,575	12,590	508	1,223	6,856	58,529	£38,735	51
Clinical negligence with other matters not included above	6	31	3	0	0	0	34	£5,700	108
Personal injury only ³	1,161	22,261	6,007	544	885	4,761	33,574	£28,918	88
Personal injury with other matters not included above	8	293	85	7	5	62	446	£55,747	118
Consumer/general contract only ⁴	152	1,667	336	182	138	540	2,726	£17,934	51
Consumer/contract with other matters not included above	1	30	2	0	1	5	37	£37,160	28
Actions against the police etc. only	337	3,415	565	43	283	590	4,613	£13,688	35
Immigration and nationality only	212	618	67	92	192	319	1,096	£5,171	23
Public law only	151	1,486	145	196	146	621	2,648	£17,537	28
Community care only	78	860	105	24	72	202	1,191	£15,268	22
Education only	47	424	37	81	41	145	686	£14,606	30
Debt only	47	296	39	14	37	185	533	£11,349	35
Mental health only	11	93	13	71	10	28	205	£18,622	42
Welfare benefits only	6	£82	11	12	5	99	204	£33,980	53
Employment only	8	44	4	6	8	16	70	£8,699	59
Miscellaneous ⁵	296	4,736	1,241	225	261	1,566	7,768	£26,242	76
Total costs agreed and met by opponents	5,965	83,564	22,580	2,639	4,765	18,039	126,822	£21,261	48

1 Certificates where the final main bill was paid during the year, as at 14 June 2008.

2 Includes cases where costs orders were made by the court.

3 Most personal injury cases were taken out of the scope of legal aid in April 2000.

4 Most "business" cases, including contract law were taken out of the scope of legal aid in April 2000.

5 "Miscellaneous" includes assorted land, business and other "damages" cases taken out of the scope of legal aid in April 2000.

6 Not agreed between parties and so paid out of public funds.

Table CLS13: Costs of closed certificates in non-family proceedings 2006/07¹

A. Costs met from public funds ²									
	Number	Solicitors' Profit Costs £'000	Disbursements £'000	Number with Counsel	Counsel's Fees £'000	Total Cost £'000	Average cost	Average duration (months)	
Housing only	10,919	14,557	2,004	6,862	8,483	25,045	£2,294	23	
Housing with other matters	35	111	20	30	66	197	£5,619	46	
Personal injury only ³	1,949	19,096	6,103	1,271	4,165	29,364	£15,066	122	
Personal injury with other matters not included above	11	88	14	11	108	£17,278		145	
Consumer/general contract only ⁴	1,281	10,940	1,668	837	4,672	17,280	£13,489	111	
Consumer/contract with other matters not included above	2	13	3	2	4	19	£9,570	177	
Public law only	859	1,965	352	729	2,049	4,365	£5,082	40	
Public law with other matters not included above	13	45	8	13	189	242	£18,586	83	
Actions against the police etc. only	586	1,716	444	462	1,360	3,520	£6,007	45	
Actions against the police etc. with other matters not included above	1	2	2	0	0	4	£4,104	19	
Debt only	414	893	113	304	545	1,551	£3,747	54	
Debt with other matters not included above	2	25	1	2	11	37	£18,747	144	
Clinical negligence only	3,492	10,962	7,509	1,043	2,385	20,856	£5,973	33	
Immigration and nationality only	1,389	1,820	266	1,194	1,648	3,735	£2,689	34	
Community care only	479	952	158	297	344	1,454	£3,035	16	
Education only	381	970	350	290	487	1,807	£4,744	23	
Mental health only	155	421	81	107	296	798	£5,148	16	
Employment only	113	252	24	102	241	517	£4,575	51	
Welfare benefits only	81	54	4	68	109	166	£2,052	100	
Miscellaneous ⁵	2,104	7,207	1,854	1,613	4,600	13,661	£6,493	94	
Total costs met from public funds	24,266	72,069	20,978	15,237	31,761	124,808	£5,143	46	
B. Costs agreed with and met by opponents									
	Number	Solicitors' Profit Costs £'000	Disbursements £'000	Legal Aid Only Costs ⁶ £'000	Number with Counsel	Counsel's Fees £'000	Total Cost £'000	Average cost	Average duration (months)
Housing only	1,927	8,569	1,302	634	1,453	1,809	12,315	£6,391	26
Housing with other matters	6	85	29	0	5	34	148	£24,653	48
Clinical negligence only	1,511	38,575	12,590	508	1,223	6,856	58,529	£38,735	51
Clinical negligence with other matters not included above	6	31	3	0	0	0	34	£5,700	108
Personal injury only ³	1,161	22,261	6,007	544	885	4,761	33,574	£28,918	88
Personal injury with other matters not included above	8	293	85	7	5	62	446	£55,747	118
Consumer/general contract only ⁴	152	1,667	336	182	138	540	2,726	£17,934	51
Consumer/contract with other matters not included above	1	30	2	0	1	5	37	£37,160	28
Actions against the police etc. only	337	3,415	565	43	283	590	4,613	£13,688	35
Immigration and nationality only	212	618	67	92	192	319	1,096	£5,171	23
Public law only	151	1,486	145	196	146	621	2,648	£17,537	28
Community care only	78	860	105	24	72	202	1,191	£15,268	22
Education only	47	424	37	81	41	145	686	£14,606	30
Debt only	47	296	39	14	37	185	533	£11,349	35
Mental health only	11	93	13	71	10	26	205	£18,622	42
Welfare benefits only	6	£82	11	12	5	99.46	204	£33,980	53
Employment only	8	44	4	6	8	16	70	£8,699	59
Miscellaneous ⁵	296	4,736	1,241	225	261	1,566	7,768	£26,242	76
Total costs agreed and met by opponents	5,965	83,564	22,580	2,639	4,765	18,039	126,822	£21,261	48

1 Certificates where the final main bill was paid during the year, as at 14 June 2008.

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