

October 2005

Guidance for Advocacy Services and Voluntary Organisations:

Community Care advice intervention points for clients

This guidance has been produced to assist Advocacy Services and Voluntary Organisations, by providing the details of how Community Care specialist advisers can assist your clients. Overleaf are the details of all of the solicitor firms within Wales with Community Care specialists. Any of these firms would be happy to take on referrals for your clients and are able to travel to do so.

Many of us will need a helping hand with everyday tasks at some point in our lives. Your client may have an impairment or illness, or may look after a child or adult who cannot look after themselves. This may be someone who has a physical or learning disability, or someone who is elderly. Whoever they are, they may be able to get 'Community Care' - which can include anything from meals on wheels to temporary or permanent stays in a care home.

Local Authorities have a duty to undertake an assessment to determine what help an individual qualifies for. Once that is decided, a care plan is drawn up which should also cover any health services needed. Carers are also entitled assessments and services under three carers' acts.

Specialist Community Care advisers can provide advice and/or representation in respect of assessment and provision of services in the community by a Social Services or Health Care Authority. For example, a client may need help in making a claim about the failure to provide services or facilities to the sick, elderly or those with disabilities.

Community Care Specialists - Wales

Please contact any of these firms to establish links for any current or future patients.

Salter Kelly

18 Walter Road
Swansea
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