

employee charter*

As a member of the Legal Services Commission I will be:

clear*

- Be clear about what I need to do to be effective in my role
- Take responsibility for my actions
- Work as part of a team to achieve the LSC's goals
- Keep myself informed about the future plans and the development of the LSC

courageous*

- Be open, honest and constructive about any concerns I may have
- Have an open-minded attitude to change
- Challenge inappropriate behaviour

confident*

- Treat all colleagues, clients and providers with dignity and respect
- Recognise, understand and value differences in colleagues, clients and providers
- Voice ideas, opinions and concern and provide opportunities for others to do so
- Recognise and praise when I see things done well

competent*

- Seek and accept feedback which helps with my development – and act on it
- Be committed to and take responsibility for my own learning and development
- Learn from things that don't go well

legal services

COMMISSION