## DSCC statistics 28 February 2009

| Month | Volume of Police calls | % Police Calls Abnd | % Police Calls ans in 20 secs | Average time to ans Police calls | Volume of Solicitor calls | % Solicitor Calls Abnd | % Solicitor Calls ans in 20 secs | Average time to ans Solicitor calls | Cases cancelled by Police |
|---|---|---|---|---|---|---|---|---|---|
| Jan | 74156 | 0.06 | 100% | 1 | 35190 | 0.07 | 100% | 1 | 336 |
| Feb | 69362 | 0.2 | 100% | 1 | 32655 | 0.11 | 100% | 1 | 302 |
| Mar | | | | | | | | | |
| Apr | | | | | | | | | |
| May | | | | | | | | | |
| Jun | | | | | | | | | |
| Jul | | | | | | | | | |
| Aug | | | | | | | | | |
| Sep | | | | | | | | | |
| Oct | | | | | | | | | |
| Nov | | | | | | | | | |
| Dec | | | | | | | | | |

| DSCC % first calls < 15 mins | % Rota Cases accepted < 30 mins from time of Police request | % Panel Cases accepted < 30 mins from time of Police request | % Own Client Cases accepted < 30 mins from time of Police | Average Time to deploy cases | % Own Client Cases accepted < 120 mins | Volume Duty Cases | Volume Own Client Cases |
|---|---|---|---|---|---|---|---|
| 100% | 97% | 98% | 94% | 11 | 99% | 28251 | 37307 |
| 100% | 97% | 99% | 95% | 11 | 99% | 26900 | 34705 |
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